

# User Manual Full Body Red Light Therapy Bed M-MB



ZLAY, LTD.

## Statement

Thanks for using the Full Body Red Light Therapy Bed-M-MB independently developed and produced by ZLAY, Ltd. (Hereinafter referred to as "ZLAY".) This manual is a special instruction manual for Full Body Red Light Therapy Bed-M-MB of ZLAY. Any company or people cannot copy and backup this manual by any forms (electronic, mechanical, photocopying, recording or other forms) if without the written permission.

This user manual is only for the operation instructions of the Full Body Red Light Therapy Bed-M-MB of ZLAY. If it is used for the operation of other equipment, the company does not assume any responsibility.

Non-full body red light therapy bed-M-MB itself quality problems: such as the user's abuse, misuse, unauthorized disassembly, repair of the equipment, failure to operate and maintain the equipment in accordance with this manual, loss, etc., equipment failures are not included in the free maintenance.

# **Manual Instructions**

This manual will provide you with relevant rules and precautions for the installation of Full Body Red Light Therapy Bed-M-MB, daily operation instructions, after-sales service, etc. Please keep the manual by your side for quick search.

In order to use this series of full body red light therapy beds correctly, give full play to the excellent performance of the product and ensure the safety of users and equipment, please read this manual carefully before using the machine. Improper use may cause abnormal operation of the full body red light therapy bed malfunction, shortened service life, and even equipment damage, personal injury or death!

This manual is written based on the existing functions and configurations of the product. If new functions and configurations are added, this manual will be revised accordingly, and the new version of the manual will be mailed to you along with the product.

If there is something unclear, Please contact our company in the following ways: Company: ZLAY, LTD Address: 12 E Twohig Ave #200-F11, San Angelo, TX 76903, USA Website: <u>fullbodyredlighttherapy.com</u> Email: <u>led@fullbodyredlighttherapy.com</u> Phone: +1 402 819 8229



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# **1 Product Introduction**

We have always maintained product stability, fashion and durability, and through continuous R&D and innovation, we have enriched product features and functions to design more cost-effective products for customers. Let us look forward to your safe and comfortable experience together!

## 1.1 Product Overview

The Full Body Red Light Therapy Bed-M-MB adopts the design concept of an oriental aesthetics spaceship. The bench uses acrylic panels with 99.9% high light transmittance, the upper canopy adopts a concave ventilation design, and the design of the very comfortable embracing bench makes the space larger and the irradiation ranges larger and more uniform.

## **1.2 Product Appearance**



#### (IMAGE FOR REFERENCE ONLY, ACTUAL PRODUCT SHALL PREVAIL)

#### **1.3 Product Features**

- (1) Use EPISTAR special light source, high effect, safe and stable;
- (2) The integrated self-circulating cooling system realizes 360-degree all-round heat dissipation and greatly improves comfort;
- (3) Scientific and perfect electronic control system with functions of timing, query, memory and remote control;
- (4) Originated design, the structure is advanced, compact, and seamless, and the use process is safe, private and comfortable;
- (5) The advanced and intelligent fan delay function ensures that the machine will enter the next session after it completely cools down;
- (6) Imported ABS engineering plastics and aviation aluminum materials are used, which are light, safe, and stable;
- (7) Equipped with a surround sound Bluetooth audio system.

#### 1.4 Applicable Places

In nursing homes, hospitals, postpartum rehabilitation institutions, clinics, high-end clubs, gyms, beauty salons, elderly care institutions, sports centers, rehabilitation centers, etc., ZLAY has a strong technical research and development team, which can also be customized according to your needs. Please consult us for details.

#### 1.5 Working Principle

#### 1.5.1 Light that is good for the body

The photodynamic health cabin uses high-tech nanotechnology pure physical light therapy to emit specific light waves through high-energy semiconductor chips to treat and repair the human body. The red and NIR light we promote from 630-940nm have been proven by many clinical studies and is known as the "light of life".

The therapeutic mechanism of the photodynamic therapy cabin is to produce photochemical effects on biological cells, not thermal effects. Mitochondria in cells absorb the most red lights. After red light is irradiated, the catalase activity of mitochondria increases, which can increase cell metabolism, increase glycogen content, increase protein synthesis and increase the decomposition of adenosine triphosphate, thereby promoting cell synthesis. Speeds up the elimination of sick or dead cells, strengthen cell regeneration, improves blood circulation, and promotes the healing of wounds and ulcers; At the same time, it also enhances the phagocytic ability of white blood cells, thereby achieving anti-inflammatory, analgesic, and improving immune function of the body; it is beneficial to wound healing, Fracture healing, and nerve repair, etc.

#### **1.6 Product Efficacy**

- (1) Relieve cardiovascular and cerebrovascular diseases: photodynamic therapy has a warming effect on the skin and mucous membranes, dilates blood vessels in deeper tissues, improves blood circulation, purifies the blood, and can prevent or alleviate cardiovascular and cerebrovascular diseases such as myocardial infarction and brain Infarction, coronary heart disease, hypertension, hyperlipidemia, hyperglycemia, etc.
- (2) Improve pain: It can increase the catalase activity of cell mitochondria, promote the solidification of diseased tissue proteins and the production of new squamous epithelial cells, accelerate the absorption of exudates, weaken muscle tension, and improve various nerves, Tissue, and joint pain, dysmenorrhea, gout, sports injuries, and other pains.
- (3) Promote the dissipation of inflammation: it can promote local blood circulation, increase the phagocytic function of cells and macrophages, control infections, and promote the dissipation of inflammation, such as: chronic inflammation, such as neurodermatitis, eczema, chronic lymphadenitis, etc., and various Causes of osteoarthritis, such as senile osteoarthritis, rheumatoid arthritis, etc.
- (4) Promote wound healing: It can improve blood circulation, promote wound regeneration and repair, to achieve pain relief, reduce swelling, promote granulation tissue growth, shorten wound healing time, reduce postoperative adhesions, promote scar softening, and reduce scar contracture.
- (5) Enhance physical fitness: It can increase the catalase activity of mitochondria, thereby increasing glycogen content, protein synthesis, and adenosine triphosphate decomposition, enhancing cell viability, and enhancing the body's self-repair function and cell regeneration ability.
- (6) Relieve acne: It can promote skin blood circulation, enhance the vitality of human cells, enhance metabolism, speed up the elimination of sick or dead cells, and can alleviate and fade facial acne (acne), freckles, scars, postpartum stretch marks, etc..
- (7) Skin lightening and spot-lightening: It acts on the skin through broad-spectrum strengthening and promotes the production of fibroblasts, so that the pigment cells are swallowed, so that the skin tone will gradually become fairer, and the originally dull skin will also become irradiated by the red light. Transparent, exudes a bright luster.
- (8) Wrinkle removal and skin rejuvenation: stimulate the production of collagen, increase skin elasticity, smooth wrinkles, shrink pores, and make skin firm, smooth and delicate.
- (9) Improve sleep: It can adjust the autonomic nerves to maintain a good state, effectively improve or eliminate headaches, dizziness, cold limbs, etc., improve sleep, and improve sleep quality.

#### **1.7 Unsuitable People**

- (1) Pregnant women, customers with cardiac pacemakers, and patients with malignant tumors.
- (2) Customers who are allergic to lights or who take photosensitizers (such as chlorpromazine).

- (3) Customers with active hemorrhage or shock, and internal organ damage.
- (4) Customers with high fever, active tuberculosis, vasculitis obliterans, etc.
- (5) Patients with severe heart and kidney disease, such as heart failure, myocarditis, uremia, etc.

## **1.8** Precautions for Use

- (1) It is recommended to irradiate naked, and all accessories and cosmetics must be removed from the whole body.
- (2) Pay attention to eye protection during use. Please remove contact lenses during use, and special eye protection (eye patch) must be worn.
- (3) The use time should be set by a special person according to the suggestion of the physical therapist. Do not adjust the irradiation time at will during use.
- (4) Pay attention to the user's reaction during use, such as overheating, palpitation, dizziness, etc., and contact the staff immediately.
- (5) If there is a wound, the wound should be debrided before use, and fresh scars should be used with caution.
- (6) After the first use, observe whether there is any red light allergic reaction. If not, continue to follow the course of treatment.
- (7) It cannot be used to treat congenital skin hypoplasia, such as warts, spots, and moles.
- (8) Under normal circumstances, each use should not exceed 30 minutes.
- (9) It is recommended to use it once every other day in the beginning, 2-3 times a week, and 12-15 times a month. After that, it needs to take the irradiance 1-2 times a month to make the effect more durable.



## **1.9 Product Parameter**

Model	M-MB		
Color	White/Black		
Light Source	26,880 Taiwan EPISTAR® LEDs		
Wavelengths (nm)	Red: 633, 660 Near-Infrared: 850, 940 (Ability to independently control each wavelength when needed)		
Irradiance	129 mW/cm <sup>2</sup>		
Power	4,500 W		
Voltage	220 V		
Dimensions	215*104*90 cm (85*41*35 inches)		
Net Weight	200 KG (441 lbs)		
Gross Weight	278 KG (613 lbs)		
Control System	Wireless Control Tablet + LCD Touch Screen		
Other Features	UK Lucite® Acrylic Sheet Offering Up to 99% Light Transmittance Springs for Easy Opening		
ouler reatures	Continuous Wave and Pulse Operating Modes		
	Built-in Bluetooth Speakers		

# 2 Product Installation

#### 2.1 Unpacking Inspection

Please check if the packaging is intact before unpacking. After unpacking, take out the parts, please check the following items:

- (1) Confirm that there is no damage to the machine during transportation, and check that the appearance of the machine is not damaged or notched;
- (2) Confirm that the packing box has an instruction manual and a warranty card (the warranty card is on the last page of this manual);
- (3) Check whether the machine nameplate information is consistent with the ordered product;
- (4) If you have ordered accessories, confirm that the received accessories are what you need.

**Warning:** Do not install or operate any photodynamic therapy bed that is damaged or has faulty parts, otherwise there is a danger of injury.

If you find any questions, please get in touch with ZLAY and solve them immediately.

#### 2.2 Product Installation Specifications

- The machine must be grounded correctly before using. When multiple machines are grounded, it is recommended that you do not use a common ground wire to avoid the ground wire forming a loop;
- (2) In order to prolong the service life of the lamp and the machine, please turn off the power in time when not in use;

- (3) After the main power switch is turned off, you must wait at least 3 minutes for the machine to cool down completely before allowing installation/ disassembly operations;
- (4) It is forbidden to install and debug under non-insulated conditions to avoid electric shock;
- (5) The indoor air must be kept unblocked, and the distance between the outer edge of the machine and the wall is not less than 30cm;
- (6) Please refer to the description of this manual for the installation and use environment of this machine. Failure to meet the environmental requirements may reduce the service life of the machine or even cause damage.

## 2.3 Product Safety Requirements

- The safety and correctness of the machine can only be guaranteed when it is connected with the machine provided by the company, and the safety of the equipment provided by any other company cannot be guaranteed;
- (2) In order to prevent circuit danger, the machine can only be connected to a power socket with protective grounding. If the power socket is not connected to a grounding wire, or the integrity of the protective grounding wire is questioned, please do not use the socket;
- (3) When a sudden power failure occurs during the normal use of the machine, the machine will not cause damage to the operator or user. Please turn off the power switch first, and perform normal operation according to the instructions when the power is turned on again;
- (4) Do not open the casing of the machine by yourself; otherwise there may be a risk of electric shock. The maintenance or upgrade of the machine must be carried out by maintenance personnel trained or authorized by the company;
- (5) In order to prevent electric shock and reduce machine failure, the machine must not be flooded. If the machine is accidentally exposed to water, please stop using it immediately and hand it over to professional technicians before using it again;
- (6) Before using the machine, check the machine and its connecting cables and accessories carefully to ensure that they can work normally and safely;
- (7) Use according to the parameters specified by our company;
- (8) In order to ensure the safe operation of the machine, all kinds of replaceable parts, accessories and various consumables equipped with the machine please use the products provided or designated by our company;
- (9) During using, use hypochlorous acid disinfection water to clean and keep the surface of the cabin clean. Generally, wipe with hypochlorous acid disinfection water once a week.



## 2.4 Technical Specifications

J	Project	Description	
	Start time	<3 seconds	
Control	Operation control	Control system operation panel	
Characteristics	Modulation method	Physical touch screen	
	Environment Temperature	15°C~35°C	
Ambient	Environmental humidity	$\leq$ 75%RH, without condensation	
	Degree of protection	IP 53	
Structure	Cooling method	Forced air cooling	
	Installation method	Vertical installation	

#### 2.5 Installation Requirements

This machine needs to be installed indoors. During installation, there is no obstruction within 1 meter around the machine to ensure well heat dissipation.

2.5.1 Temperature and Humidity

- (1) The ambient temperature must be between 15°C and 35°C;
- (2) The relative humidity of the air is less than or equal to 75%RH, without condensation.
- 2.5.2 Other Installation Environment Requirements
- (1) Install in a place that is unlikely to be subjected to severe vibration and impact;
- (2) Install in a place where metal powder, dust, oil, water, etc. cannot penetrate into the machine;
- (3) Avoid installing in places with oil mist, steam, or salt;
- (4) Avoid installing in places directly exposed to the sun;
- (5) Avoid installing in dusty or metal powder places;
- (6) It is strictly forbidden to install in places with flammable and explosive materials such as anesthetics.

**Note:** If there are special installation environment requirements, please consult and confirm in advance.

- 2.5.3 Installation Interval and Distance Requirements
- (1) The min distance between the four sides of a machine and the wall (30cm).
- (2) The min distance between two machines (100cm).

## 2.5.4 Electrical Configuration Requirements

The M-MB Full Body Red Light Therapy Bed **MUST BE** equipped with a leakage protection switch or an air switch; otherwise there is a danger of injury. This device is not provided by our company, please configure by yourself after consulting. The power cord of the device must be directly connected to the junction box of the dedicated circuit (it is **STRONG RECOMMENDED** to be connected by a professional electrician, refer to the power configuration of the local and/or country code, and be equipped with appropriate circuit breakers and wire gauges).

(1) It is necessary to configure a dedicated single-phase circuit capable of providing 30amp at the installation location (see Figure 1 below).



(Figure 1: M-MB Plus 220V, 30A ; M-MB 220V, 16A-20A)

## 2.5.5 Leakage protector installation

The installation of such large electrical equipment must use a dedicated circuit directly connected to the wiring box. We recommend that a professional electrician or the sales representative of the machine be contacted to confirm the installation requirements. Refer to local and/or national regulations for appropriate power supply and wiring tables. **The socket must be grounded.** 

(1) Single-Phase Leakage Protector

There are a total of three wires; the Neutral Wire (blue), the Live Wire (brown), and the Ground Wire (yellow-green) are connected to the corresponding interfaces as shown in the figure below.





## 2.6 Product Installation



#### (IMAGE FOR REFERENCE ONLY, ACTUAL PRODUCT SHALL PREVAIL)

#### 2.6.1 Disassembled

The M-MB full body red light therapy bed is delivered as a completed machine. After opening the package, it can be used after wiring according to this manual. **Do Not** disassemble or repair the machine without the electrician or seller's guidance.

# **3 Product use and operation**

Please read the operating instructions carefully before using the M-MB full body red light therapy bed, and operate in strict accordance with the operating instructions.

## 3.1 Internal control system operation panel

## 3.1.1 Main Page

After the device is powered on, enter the main page, as shown in the figure below.



The function of each number mark component on the page is as follows:

(1) No.1-No.4 Working time adjustment button (It cannot be adjusted after starting work.)

No.1 press to add 1 minute.

- No.2 press to minus 1 minute.
- No.3 press to add 1 second.
- No.4 press to minus 1 second.
- (2) No.5 Session time display.

It will display the currently set working time when adjusting. When working, it will display the remaining working time (countdown).

(3) No.6 The current fan gear display.

When the fan is off, the icon does not move, and there is no digital display in the middle. When the fan is turned on, the icon rotates, and the current gear of the fan is displayed in the middle of the icon.

(4) No.7 Equipment operation control button

Press the "START" icon to start the session, press the "PAUSE" icon to suspend the session, and press the "CONTINUE" icon to continue the session. After starting the session, long press the button for 2 seconds to end the work. And the session time would turn back to the last setting.

It can be operated freely when it is not connected to the wireless controller. After connecting to the wireless controller, it is necessary to click the "START" icon on the home page of the wireless controller to allow the operation.

(5) No. 8 Setting and Music Control button

Press to enter the music control page. Long press for 3 seconds to enter the setting page.

The icon is displayed in grey in the middle when disconnecting the Bluetooth and turns to blue when connected.

#### 3.1.2 Music play control page



The functions of each digital marking part on the page are as follows:

- No.1 Music Play/ Pause button
- No.2 Previous Music
- No.3 Next Music
- No 4 Volume Down
- No.5 Volume Up
- No.6 Current Volume
- No.7 Back to main page
- No.8 WiFi Connect Icon

The wireless connection icon has the following seven states:



(1) Not connected to the network.



(2) Indicates that the network is connected but the server is not connected. The signal is poor.



(3) Indicates that the network is connected but the server is not connected. The signal is common.



(4) Indicates that the network is connected but the server is not connected. The signal is good.



(5)

- Indicates that the network and the server are connected. The signal is poor.
- (6) Indicates that the network and the server are connected. The signal is common.
- (7) Indicates that the network and the server are connected. The signal is good.

#### 3.1.3 Impulse setting page

Pulse	Wi-Fi	Record		Time	Fa	in
Selected	output: Free	quency 10	)0 D	uty 60	SET	
	🖉 Output1: F	requency	100	Duty	60	
	🖌 Output2: F	requency	100	Duty	60	
	🖌 Output3: F	requency	100	Duty	60	
	Output4: F	requency	1000	Duty	30	
	Output5: F	requency	1000	Duty	30	100
					10	1000
° P P	a sai		11		M Star	

As shown in the figure above, this page can configure the pulse output of the device. You can configure the "Frequency", "Duty" cycle and whether to output (by checking the box) of each output separately, or you can tick multiple outputs and fill in the value to be configured in the red box in the

above, press the "SET" button to configure the filled-in "Frequency", "Duty" cycle values for multiple selected outputs at the same time.

#### 3.1.4 WiFi Setting Page

Pulse Wi-Fi	Record	e Fan
<ul> <li>WiFi configu</li> <li>Net name</li> <li>Password</li> </ul>	admin8	START
Local config Device name	Device1	SET
Local port	1320	

This page has two functions:

a) WiFi configuration.

Click the "Net name" edit box, and on the page that pops up, select the name of the network to be connected, and enter the corresponding password in the "Password" edit box, and press "START" to start reconfiguring the WiFi network.

The system will save the corresponding passwords of the 9 most recently connected network names. If the password edit box is not empty after selecting the network, it means that the network has already been connected. At this time, there is no need to enter the password again, and you can directly press the START button to connect the WiFi network.

b) Local configuration.

You can modify the device name in the "Device name" edit box, and modify the local UDP broadcast receiving port in the Local port edit box. The port must be consistent with the UDP broadcast port set on the APP to connect to the corresponding APP.



#### 3.1.5 Usage records

Pulse	Wi-Fi	Record	Time	Fan
	Record No.:	99		
	Use time:	09:00		
	Record time:	2022/06/19 15:	36:33	
	Total time:	303:36:09		
Ð		ast Next		100

As shown in the figure above, you can query the latest 999 usage records on this page. Press "Last" to query the previous time, and press "Next" to query the next time.

Pulse Wi-Fi	Re	cord	Time	Fan
Year:	22	Hour:	19	
Month:	11	Minute:	31	
Day:	13	Second:	00	
		OK		1
			444	1

## 3.1.6 Time setting page

After filling in the correct time on this page, press the "OK" button to set the time, or directly press the return button to return to the main page without saving the settings.

## 3.1.7 Fan setting page

The "Time setting page" is shown in the figure below:



The function of each digital mark component on the page is as follows:

- (1) Set the gear of the human body cooling fan after the session.
- (2) Set the temperature at which the machine's cooling system starts to work.
- (3) Set the machine's temperature at which the machine overheat warning system warns.
- (4) Set the delay time at which the human body cooling fan turns off after a session.

#### 3.2 Notes for Machine Use

- (1) When the machine is not in use, the machine door should be kept open and the plug should be unplugged;
- (2) When maintaining or cleaning the interior of the operation cabin, ensure that the power supply is disconnected, and do not use liquid to clean the live parts;
- (3) If the wire is damaged, it must be replaced by the manufacturer/service agent/related professionals to avoid injury;
- (4) The organic glass plate in the engine room is damaged, cracked or scratched, please replace it immediately;
- (5) After each use, use hypochlorous acid disinfectant to clean the transparent acrylic in the lower warehouse; clean the whole machine once a week;
- (6) When the machine is in the standby state, it is strictly forbidden to touch or lie on the instrument with water, and it is strictly prohibited to clean the machine stains in the standby state.

# 4 Faults and troubleshooting

The following failures may be encountered during use, please refer to the following methods for simple failure analysis:

## 4.1 No Display after Power On

Use a multimeter to check whether the input power voltage of the solarium is normal.

## 4.2 The power air switch trips after power-on

Check whether there is a grounding or short circuit between the input power supplies, and eliminate the problem.

## 4.3 The display is normal after power on, but the lamp does not work

- (1) Check whether the tube interface is loose;
- (2) Check whether the tube is burned out, if so, please seek service.

# 5 Maintenance and Inspection

## 5.1 Daily Maintenance

In order to prevent the solarium tanning machine from malfunctioning, to ensure the normal operation of the equipment, and to extend the service life of the equipment, daily maintenance of the solarium tanning machine is required. The contents of the daily maintenance are as follows:

Check Item	Content	
Environment Temperature	Confirm the ambient temperature is between 15°C and 35°C	
Humidity	Confirm that the relative humidity of the environment is $\leq 75\%$ RH and there is no condensation	
Oil mist and dust	Check that there is no oil mist, dust, or condensation in the machine	
Machine	Check whether the machine has abnormal heat and vibration	
Fan	Confirm that the fan is running normally and no debris is stuck, etc.	
Input power	Check whether the input power voltage is normal	

## 5.2 Regular Maintenance

In order to prevent the solarium tanning machine from malfunctioning and ensure its long-term high-performance and stable operation, the user must check the machine regularly (within half a year). The inspection contents are as follows:

Check item	Check content	Method of exclusion		
Nut Screw Interface	Is The Nut Loose?	Tighten		
Body	Dust, Dirt	Wipe clean with hypochlorous acid disinfectant.		
Fan	Abnormal Noise And Vibration	1) Remove Debris		
		2) Replace The Fan		
Air Inlet/Air Inlet Dust And Dirt		Use Dry Compressed Air To Completely		
		Remove Debris		
		Ensure the light is opened, try switching		
Light Strip	Light Strip Does Not Light	wavelength.		
	Light Strip Does Not Light	Contact Us To Guide to Check whether		
		the connector is loosened.		
Wires And Their Interfaces	Whether It Is Damaged Or	Contact Us To Guide Replacement		
wites And Then Interfaces	Loose			

## 5.3 Storage

The Phototherapy machine must be placed in its packaging box before installation. If the machine is not in use temporarily, in order to make the machine meet the company's warranty and future maintenance, please refer to the following precautions for storage:

- (1) The storage must be placed in a dust-free, dry environment;
- (2) The ambient temperature of the storage location must be within the range of  $15^{\circ}C \sim 35^{\circ}C$ ;
- (3) The relative humidity of the storage location must be 0%~75%RH, and there should be no condensation;
- (4) The storage location should avoid corrosive gases and liquids;
- (5) There should be proper packaging protection, and should be stored above the ground.

## 6 Product Warranty

#### 6.1 Warranty Description

 During the warranty period, for any faults caused by product quality, the ZLAY after-sales service center will repair the products or replace parts free of charge. Users are not required to disassemble and repair without permission;

- (2) Since the date of receipt of the machine, a one-year warranty for the whole machine/accessories will be provided, and the accessories will be replaced free of charge within one year; after the warranty period, life-long maintenance (repair fees will be charged according to the regulations), otherwise agreed in accordance with the agreement;
- (3) If users have special requirements for services, they can consult with the after-sales service center of ZLAY;
- (4) The relevant technical data of this machine can be provided to the technical service personnel authorized by our company when necessary.

#### 6.2 Not Included In the Free Warranty Service

- (1) More than one year from the date of receipt of the machine;
- (2) Failure caused by unauthorized disassembly or modification of the machine;
- (3) Damage caused by non-professional installation, maintenance and assembly;
- (4) Damage caused by using non-original parts or inferior parts;
- (5) Failure caused by accidental beating or falling during use and handling;
- (6) Failure caused by lack of reasonable maintenance or failing to meet environmental requirements;
- (7) Failure caused by incorrect operation not in accordance with the requirements of the instruction manual;
- (8) Damage to machines and accessories caused by man-made causes;
- (9) Failure caused by self-maintenance without our company's permission;
- (10) Machine failure caused by unstable local voltage;
- (11) Failure or damage caused by force majeure such as fire and earthquake.

For products not covered by the warranty, our company provides paid maintenance services, and the same performance problem will enjoy a free warranty period of 3 months from the date of repair.

Product Number		
Sale Date		
	User Name	
User Profile	Mailing Address	
	Contact Number	
	E-Mail	



Repair Date	Repair Record	Remarks

# 7 Contact Us

If you need to order products or have any questions, Please contact us in the following ways:

Company: ZLAY, LTD Address: 12 E Twohig Ave #200-F11, San Angelo, TX 76903, USA Website: <u>fullbodyredlighttherapy.com</u> Email: <u>led@fullbodyredlighttherapy.com</u> Phone: +1 402 819 8229